



## Frequently Asked Questions

### **Why have you chosen to use WatchMeGrow Streaming Video?**

*We are extending our open door policy beyond the walls of our building. We want parents of children in our care to be confident knowing that their child's safety, well being, and education is our top priority. WatchMeGrow allows parents and grandparents to stay connected to their children while they're here, and to rest assured knowing that they've placed their children in the best place possible.*

### **How does it work?**

*Cameras are installed throughout the school in classrooms, playgrounds, and some common areas. The video is streamed live over the internet and parents have secure, individual usernames and passwords that give them access video of the spaces where their children are. They watch the video from their desktop computers, or use the WatchMeGrow app for their phone or tablet.*

### **Is it safe?**

*Yes. All data is encrypted. To watch streaming video through WatchMeGrow, you must be an approved user by your school. WatchMeGrow is the only streaming video service for childcare that provides this level of security.*

### **Why would parents want to use a streaming video to watch their child?**

*Answers vary for every individual. Many parents like to comfort of knowing that they can see the fun their child is having in their classroom during the day. Some parents set up accounts for out-of-town grandparents to stay connected to little ones in our care. Parents who are deployed in active duty military for long durations rely on streaming video to follow what their children are doing while away. And others find it helpful to check in on their child during their first day in our care or simply use it to check in when their child is having an "off" day.*

### **Can anyone log in to see a classroom?**

*No. You must be the parent of a currently enrolled child to use the system. To get access, parents of enrolled children sign up for WatchMeGrow. Managers at the center school approve them before they can have access. If there are out of town grandparents or deployed parents who wish to use it, parents set up (and we approve) additional access for them. Only parents of children in a classroom have access to view that classroom. All approved users can view common areas such as playgrounds.*

### **How do families sign up?**

*Parents of currently enrolled children can go to [www.watchmegrow.com/signup](http://www.watchmegrow.com/signup) to get started.*

More information is available at [WatchMeGrow.com](http://WatchMeGrow.com) and additional frequently asked questions can be found by going to [watchmegrow.com/parents/frequently-asked-questions-families](http://watchmegrow.com/parents/frequently-asked-questions-families).